STAY CONNECTED WITH YOUR CUSTOMERS

ENGAGE WITHOUT CHASING THEM AWAY

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Ryan Doerr

President, The Spire Group

- 27 years in Hospitality Management
- 12 years consulting with hospitality and other service companies
- We have a team of 6 and 29 affiliate partners
- Certified Business Coach & EOS Implementer
- Served as GM/COO, Regional Manager, and Managing Partner for a variety of industry companies
- Privately owned, private equity, corporate, managed and etc.
- McDonalds, Disney, ClubCorp, Arnold Palmer, Century Golf, and over 137 Independently Owned Restaurants, Hotels, Resorts, Clubs, and other Hospitality Ventures
- Current Member and Sponsor with WRA, CMAA, GCOW and NGCOA







Our team of trusted Club & Hospitality professionals are committed to serving the needs of our clients.



GROUND RULES



OPEN & HONEST



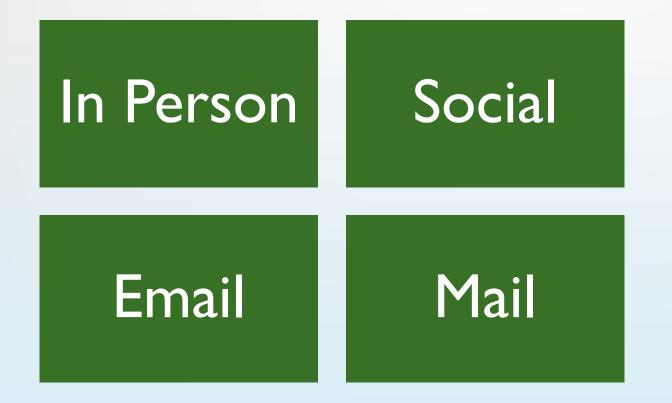


HOW DO YOU ENGAGE WITH YOUR CUSTOMERS



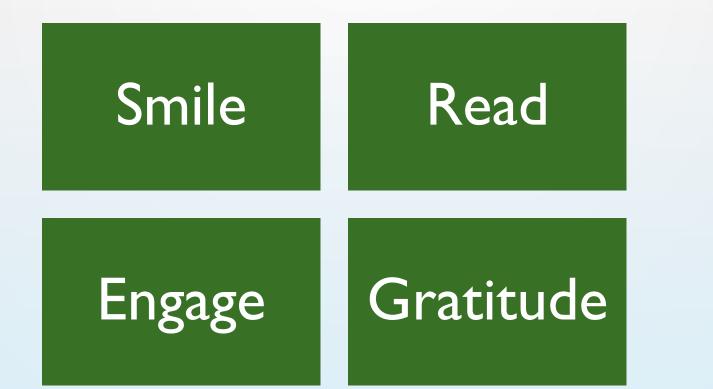
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HOW DO YOU ENGAGE WITH YOUR CUSTOMERS





THE ART OF GREAT SERVICE





QUESTIONS?



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BOOTH #253